**Wagner’s Sanitation Protocol**

Providing our customers with the highest level of service and experience has always been our greatest pride. We are committed, now more than ever, to ensuring our customers are not only satisfied but SAFE.

Below are the steps that we are taking:

1. **Only staff that is fully healthy will be permitted to attend work. Any staff member who is displaying any sort of troubling symptoms or feeling unwell will stay at home until told otherwise by a medical professional.**
2. **Staff will have their temperature taken with a temporal thermometer each morning before the store opens.**
3. **We have cut our store occupancy to 7 customers at a time in the store**
4. **Staff will arrive at the store each morning to sanitize all “frequently touched” surfaces including brannock devices (foot measuring equipment), the I Step machine (foot analysis), customer chairs, fitting, stools, the front door, pens, the front desk (computer and mouse included), etc.**
5. **Staff AND customers will only be permitted on sales floor if they are wearing a mask. NO EXCEPTIONS**
6. **There will be hand sanitizer readily available to all customers.**
7. **Customer seating will be spread further apart throughout the store to ensure a more “social distanced” retail space.**
8. **If customers feel uncomfortable with being waited on by a the staff, that customer can serve themselves.**
9. **After each customer interaction; staff members will wash their hands thoroughly and sanitize all equipment that was used during the process**
10. **Even at slow times of the day, Wagner’s staff will be constantly ensuring that their hands are sanitized and all equipment is “customer ready”**
11. **Lastly, we encourage our customers to take care of themselves and if they are feeling unwell or displaying symptoms to stay at home. We will be happy to ship shoes for FREE shipping or Curbside Pickup at this time.**

All the best,

Your friends at Wagner’s